



TWAITES AND JONES Ltd – PRIVACY POLICY

Please be assured that we take your privacy seriously.

The privacy of your personally identifiable information is particularly important to us. As part of our commitment to the privacy of your personally identifiable information, we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used at this site. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information is requested.

When you visit our site www.twaitesandjones.com you remain anonymous. However, on some pages, you may be required to provide personally identifiable information. The types of personally identifiable information collected on these pages may include Name, Company, Customer Number (if applicable), Address, E-mail, Address, Phone Number, Fax Number, Id number. We regard all these fields as personal information and as such treat them with strict confidentiality.

The privacy practices set forth in this privacy policy are for this site only. Other web sites we may provide links to may have different privacy practices.

If you follow a link to, or otherwise visit these or any other Web sites, please review the privacy policies posted on those sites.

We would like to inform you that in compliance with current legal EU regulations regarding Data Protection of personal details, your personal information will properly record in the Register of the Agency for Data Protection and that such personal information will be treated confidentially.

How We Use Information

We will not use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without first providing you an opportunity to opt out or otherwise prohibit such uses.

We use the information you provide to communicate with you, for example, to answer the e-mail and correspondence we receive.

We may share certain information with select third parties, to fulfil your requests. If you do not want us to share your information, please contact us at info@twaitesandjones.com

We may disclose personally identifiable information in response to a legal process or when we believe in good faith that the law requires it, for example, in response to a court order, subpoena or a law enforcement agency's request.

At Twaites & Jones Ltd, most of the information we hold is stored on our own secure servers located in the UK or in the cloud. The key solutions we use are well-known, global businesses that are GDPR compliant and secure. We may use other smaller, local service providers from time to time and in these cases, will ensure that they are bound by GDPR and the obligations of confidentiality. Despite this, nothing can be 100% secure and we will notify you and the ICO of a suspected data security breach where we are legally required to do so.

Customization and Aggregate data

We use non-identifying and aggregate information to better design our Web site and gather information for product management and development. For example, we may tell our marketing staff that X number of individuals visited a certain area on our Web site during a particular period, but we would not disclose anything that could be used to identify those individuals. This aggregate information may also be shared with our third-party agents.

Cookies

When you view one of our web sites, (or the website of one of our advertisers), we may store some information on your computer. This information will be in the form of a "cookie" and will help us better serve you. Cookies are small pieces of information that are stored by your browser on your computer's hard drive. Any information gathered using cookies is compiled on an aggregate, anonymous basis. Cookies cannot contain viruses or harmful program code. It does not require a large space on your hard drive and can be deleted. This information allows us to measure site activity and to tailor information to suit your individual preferences, for example subscription of news. The goal is to save you time and provide you with a more meaningful visit. By showing how and when our visitors use this web site, this information can help us to improve our web site on a continual basis.

If you do not wish to have cookies on your PC or want to be notified of when they are placed, you may set your web browser to do so.

Changes to the Policy

Our privacy practices, like the online medium itself, are subject to change. If we make any substantial changes, we will notify you by posting a prominent announcement on our site.

How to Contact Us

You are entitled to, upon request, receive notification from us whether we process any of your personal data and, if such data is processed, which information about you that is processed; where this information has been collected; the purpose of the processing; and to which recipients or categories of recipients the information is disclosed. Such notification on your request may be given free of charge once per year.

Third Party

Some of the features on our website are provided by third party services, these services are hosted on websites other than ours. The user should read the terms and conditions of these websites and check the privacy policy of that site, before using. We are not responsible for the privacy policy of our affiliate advertisers.



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